

Customized Student Support

In addition to our core advising programs, uAspire offers partners customized options to deliver expert financial aid support to their students. Tailored to students' needs and regional context, these targeted interventions complement school counselors' services and bolster staff capacity.

Help Desk

Students text their assigned help desk number anytime. A uAspire Advisor texts back within 24 hours to help them complete the FAFSA and other financial aid steps over text, Zoom, or phone.

Advisor Meetings

Student meets with a uAspire advisor on Zoom to complete financial aid applications and get answers to questions about financial aid and paying for college.

Virtual Events

Live interactive webinars walk students and families through the financial aid process and applications, provide resources, and offer guidance.

“The helpdesk is remarkable. In such a short time, students have come to trust uAspire—going directly to them with questions—and we’re seeing the results in completed FAFSAs.”

LISA SLAVIN
MassBay Community College



Financial Aid Events

Introduction to Financial Aid

Introduce high school students to the different types of financial aid, how the application process works, and what they can do to prepare.

Financial Aid Overview

Geared to high school seniors, covers essential terms, processes, and action steps that students and families take to access the financial aid for which they are eligible.

Introduction to New York State Aid

Provide students with a foundational knowledge of New York's state aid programs, including ways to apply, eligibility requirements, and actionable steps.

FAFSA Completion

A comprehensive overview of the application, key information needed, common questions, and steps for completion.

CSS Profile Completion

Reviews the application's numerous sections, provides tips for answering tricky questions, and addresses critical follow-up steps after form completion.

After the FAFSA

Explains the steps to take after submitting the FAFSA like reviewing the Student Aid Report (SAR) and verification.

Scholarship Support

Provides students with information about the different types of scholarships, where to find them, and how to apply.

Financial Aid Offer Review

Helps students and families understand financial aid offers, aka award letters, and use uAspire's College Cost Calculator to compare the total costs of attending different colleges.

Summer Transition

Covers the critical steps students must take following high school graduation to maintain their financial aid and successfully matriculate.

Financial Aid Renewal

Focuses on securing financial aid funding for subsequent years of college, including FAFSA renewal and understanding Satisfactory Academic Progress (SAP).

Student Loan Repayment

Introduces students to the federal loan repayment process, repayment plans, and different loan forgiveness options.

